

PROJECT ECHO LA

*The L.A. Care Demonstration on Adult
Psychiatry*

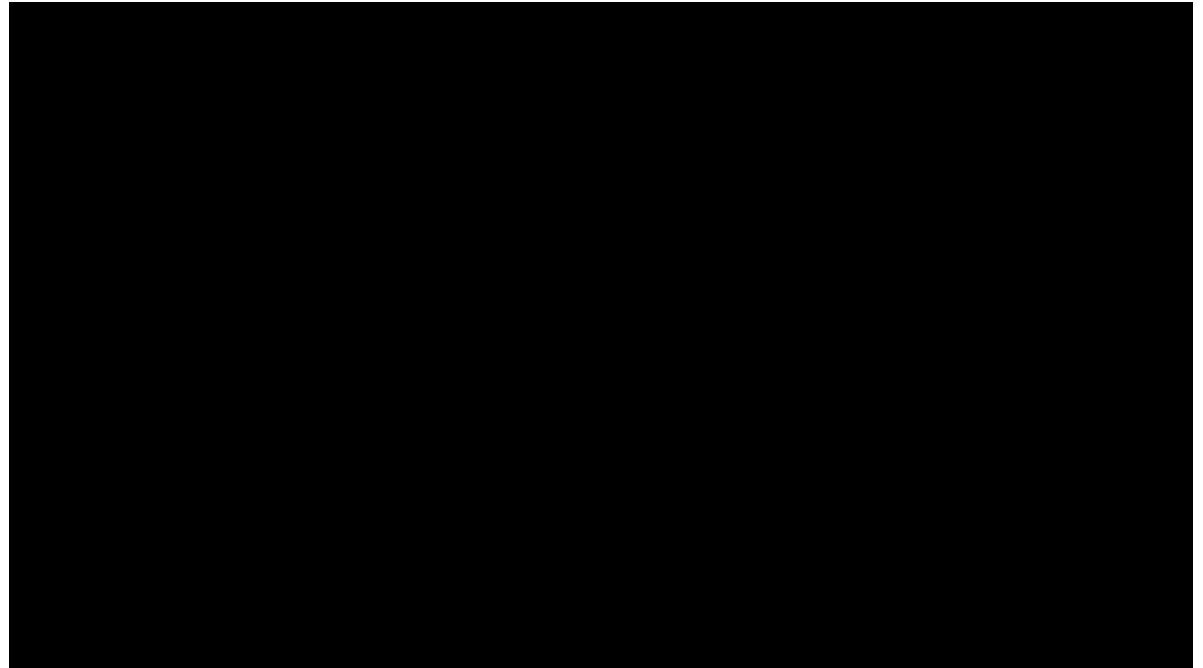


What is ECHO?

- Project ECHO L.A. brings specialists and primary care providers together for the purpose of improving care for chronic, common and complex illness for patients in underserved communities.
- During ECHO Knowledge Networks primary care providers work with a specialist mentor to:
 - Present cases for discussion,
 - Ask care management questions, and
 - Learn from cases being presented by other clinicians.



ECHO Overview



Goals of ECHO

Build medical Knowledge Networks

Build expertise in primary care providers for managing common and complex conditions

Increase access to specialty care by Improving appropriateness of referrals and establishing new points of access (PCP Centers of Excellence)

Improve health outcomes through earlier start of treatment, higher quality care by PCP, more timely access to specialist as needed



What is a Center of Excellence (COE)?

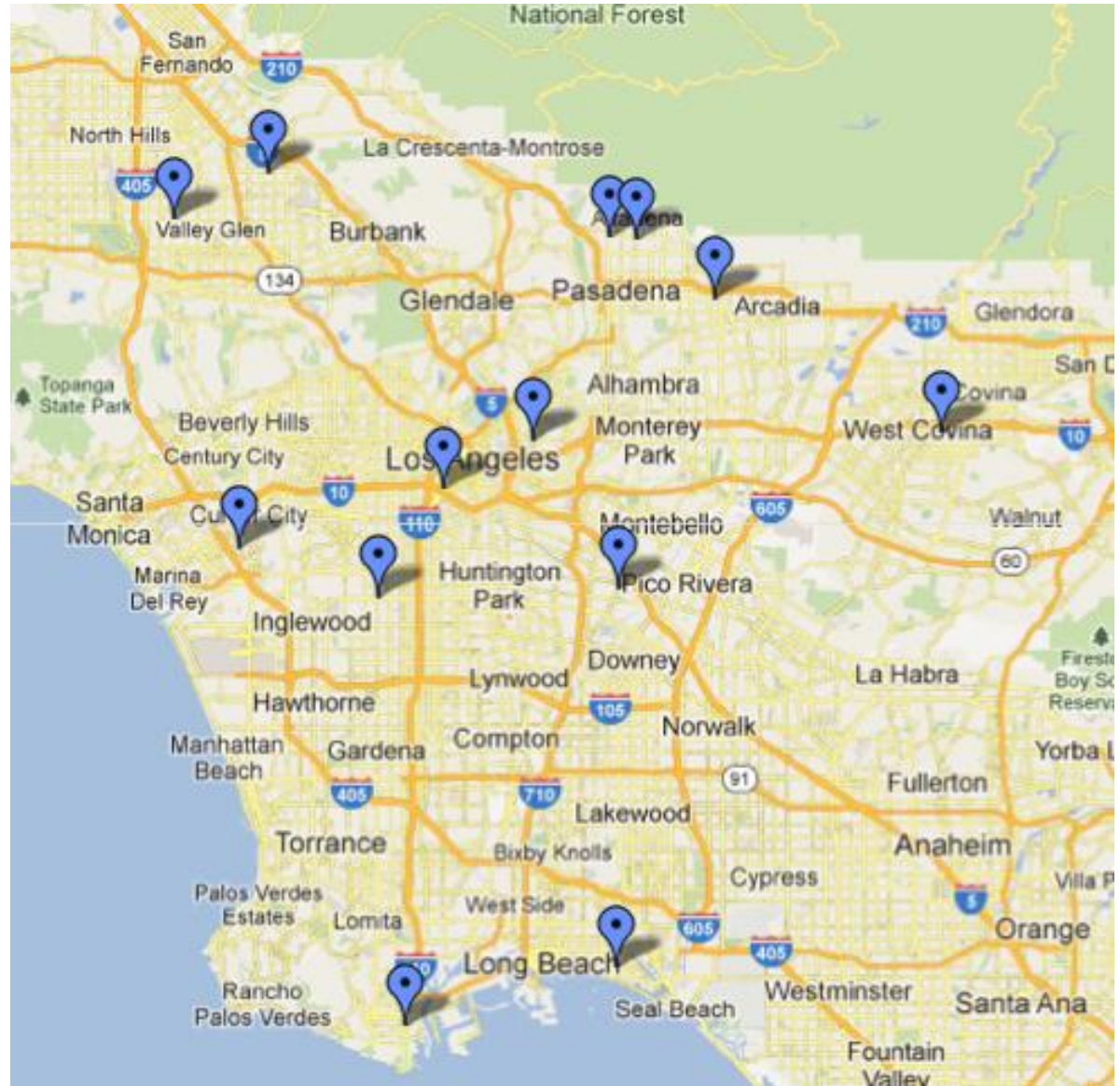
- Primary Care teams begin to receive referrals from community for specialty areas their expertise grows.
- They co-manage these patients during weekly Knowledge Networks sessions with the specialist.
- And refer patients that require specialist
- Known as Informal Centers of Excellence



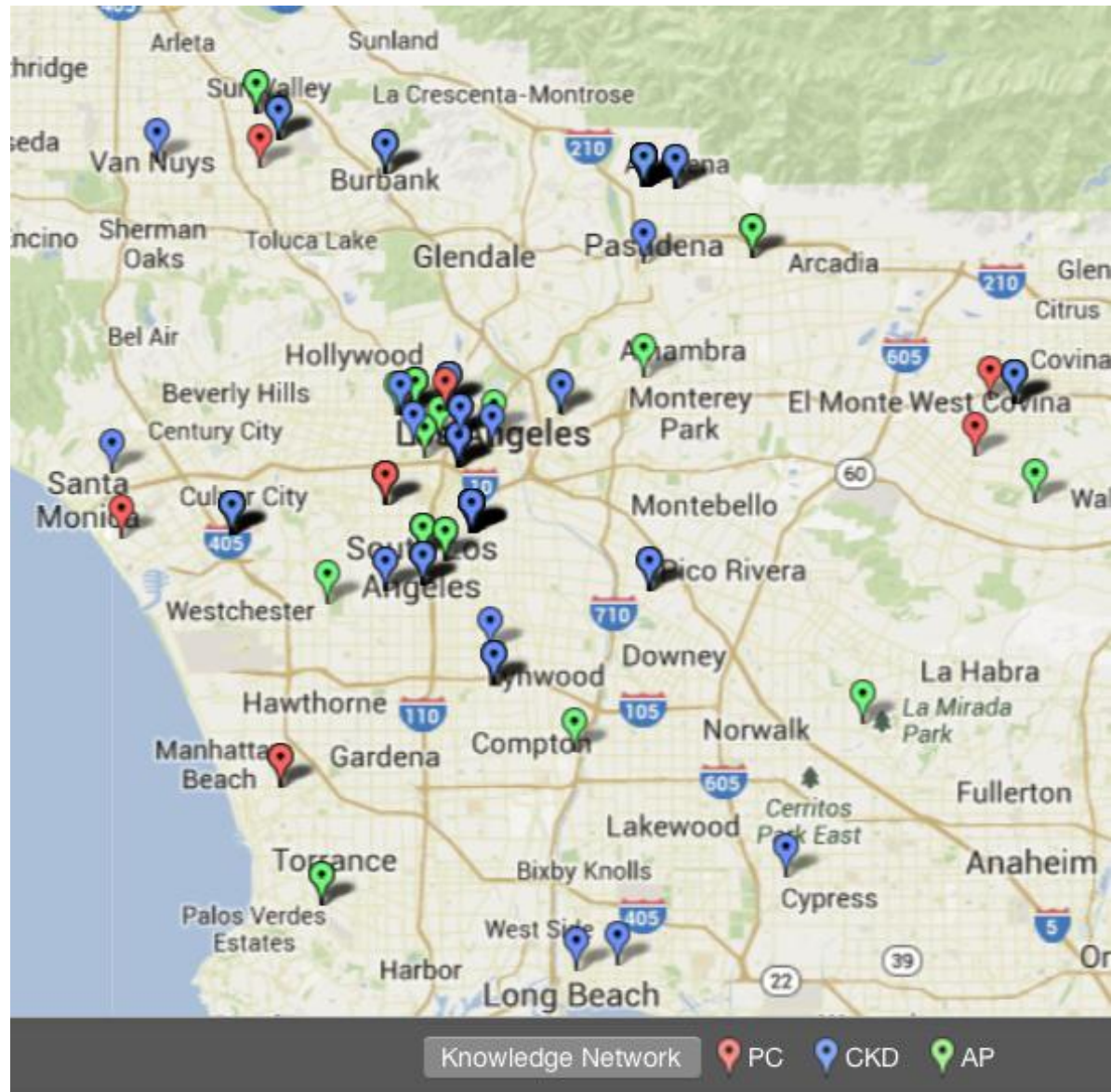
LA Net



L.A. Care Demonstration on Psychiatry



LA Net
ECHOs
(Psychiatry,
CKD,
Preventive
care)



Summary

Metric	
# participating sites	19
# providers	45
Rate of participation (Indiv)	1-24 (5%-100%)
Rate of participation (Site)	1-84
# Centers of Excellence at 12 mos (24 months is average time required)	1 (CHAP) 1 pending (SouthBay)



Summary

Center of Excellence

MOU	Signed
On-going Knowledge Network	Bi-weekly at 12:15
Care team	Pierce/Johnson
Slots available	2 per week/8 per month
Eligible patients	Tier 1 stepped down to Tier 2
Workflow	Selection of CHAP as PCP at Didi Hirsch Introduction to CHAP care team TBD



Next steps

- **Proof of Concept evaluation of the Center of Excellence**
 - Mapping ECHO Knowledge Network participation to Service shortage areas
 - Health environment
 - Barriers - IPA contract, payer requirements, SPA boundaries that impact referrals
 - Completed transition from Didi Hirsch to PCP
 - Increased capacity/access
 - Practice
 - Cost of care, impact on workflow
 - Provider
 - Satisfaction, impact on skill/quality of care, referral patterns, appropriateness of referrals
 - Patient
 - Health outcomes, satisfaction
- **Funding for**
 - Evaluation
 - Kaiser, California HealthCare Foundation, AHRQ
- **Additional ECHOs**
 - PA workforce development (AAPA)
 - Poorly controlled diabetics (Mayer Davidson)



Participating Sites

Neph=Nephrology
 Psych=Psychiatry
 CTN=Equipment from CTN grant
 PF=LA Net practice facilitator supporting site

Organization	Site	Neph	Psych	CTN	PF
CHAP (3)	Fair Oaks	x		x	x
	Del Mar	x	x	x	x
	Lake Ave	x		x	x
Eisner PFMC (2)	Olive	x		x	x
	Grand	x	x	x	x
East Valley CHC (1)	West Covina	x	x	x	
Family Health Centers GLA (1)	Bell Gardens	x	x	x	x
Florence Western (1)	Los Angeles	x	x	x	x
North East VHC (2)	North Hollywood	x	x	x	
	Van Nuys	x	x	x	
USC (1)	San Pablo	x		x	
Watts HC (1)	Watts	x			x



Thank you.

